



# Getting health care coverage is as easy as 1-2-3

- 1 Compare your plan options
- 2 Review your benefits
- 3 Enroll

Options for plan year 2022

**Mid-Atlantic** 

Choice Plus Advanced (L9) and MD-IPA (JP): Washington, DC | Maryland | Northern Virginia Choice Open Access (LR), Choice Plus HDHP with HSA (V4), Choice Primary (East Y8) Choice Plus Primary (East AS): Washington, DC | Maryland | Virginia | Pennsylvania

United Healthcare

# Put our years of dedication to work

UnitedHealthcare has been providing federal employees with easy, convenient and affordable access to health care benefits for decades. Take advantage of hardworking benefits designed to fit your needs, lifestyle and budget.







#### Simple experience:

Whether you prefer technology or a human touch, navigate and use your benefits with ease.



#### Large network:

As a FEHBP member, you get full coverage for annual checkups and easy access to a range of medical services. Choose from over 1.2 million providers and 6,100 hospitals nationwide.\*



#### **Full benefits:**

Manage your total health with benefits like no-copay PCP visits,\*\* behavioral health coverage and lifestyle programs like Real Appeal® \*\*\* for weight management.

- \* As of April 2021

  \*\* For the Choice Primary plans

  \*\*\* Real Appeal is provided to eligible members at no additional cost.

# **Step 1: Compare options**

	HEALTH PLAN DETAILS	Choice Open Access (LR)	Choice Plus Advanced (L9)	MD-IPA (JP)*	Choice Plus HDHP** with HSA*** (V4)	Choice Primary (East Y8)	Choice Plus Primary (East AS)
	Network coverage only You can save money when you receive care for covered benefits from network providers.	<b>~</b>		<b>~</b>		<b>~</b>	
	In and out-of-network benefits You may receive care and services from providers and facilities in and out of our network, but staying in network can help lower your costs.		~		<b>✓</b>		<b>~</b>
	<b>\$0 deductible</b> There's no minimum balance that needs to be met before your health plan begins contributing to your expenses.	~		<b>~</b>			
	Preventive dental You're covered for preventive dental visits up to \$500.	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
s <sub>0</sub>	<b>\$0 copay for network PCP visits</b> There is no copay required for a visit to your PCP.	For children under 18		For children under 18		<b>~</b>	<b>~</b>
<b>()</b>	<b>24/7 Virtual visits (telehealth)</b> See and talk to a one of our virtual visit doctors who can treat you for conditions ranging from colds and fevers to migraines and allergies—24/7 on myuhc.com or the UnitedHealthcare app.	<b>~</b>	<b>✓</b>	<b>~</b>	<b>✓</b>	<b>~</b>	<b>✓</b>
0	Health savings account (HSA) With an HSA, you've got a personal bank account that lets you put money aside, tax-free. Use it to save and pay for qualified medical expenses. Your employer contributes to your HSA.				~		
•	UnitedHealthcare retiree advantage Available to annuitants enrolled in a UnitedHealthcare plan through the FEHB with Medicare Part A and Part B. To enroll in this plan or to get more information, call our Retirement Team at 1-844-481-8821.	<b>~</b>	<b>✓</b>	<b>~</b>		<b>~</b>	<b>~</b>



## Manage your health anywhere, anytime

Keep your finger on the pulse of your health with easy, convenient digital tools.

- Plan access: Find a doctor, manage your claims, estimate costs and more at your myuhc.com® personalized hub and on our UnitedHealthcare® app
- Care access: 24/7 Virtual Visits let you video chat with a doctor 24/7—from your computer or mobile device\*\*\*\* - to get care conveniently
- \* PCP required.
  \*\* HDHP = High deductible health plan
- \*\*\* HSA = health savings account.
- \*\*\*\* Data rates may apply

HEALTH PLAN DETAILS	CHOIC	E (LR)	CHOICE PLUS ADVANCED (L9)			MD-IPA (JP) (PCP/REFERRAL PLAN)		
Plan Type	Open /	Access	Open Access		ccess	PCP	/Referral	
MEDICAL COPAYS AND COINSURANCE								
Doctors and Specialists	Net	work		Network	Out-of- Network	N	letwork	
Preventive Care Visit	\$	0		\$0	Not covered	\$0		
Primary Care Visit (illness or injury)	\$25 copayment; children	\$0 copayment for under 18	\$25 af	ter deductible	50% after deductible*	\$25 copayment; \$0 copayment; \$0 copayment; \$0 copayment; \$0 copayment; \$0 copayment; \$18 copayme		
Virtual Visit (online doctor)	\$	5	\$5; not sub	ject to deductib	le Not covered		\$5	
Urgent Care Visit	\$0	35	\$75 af	ter deductible	50% after deductible*		\$35	
Specialist Visit	\$	35	. de	mium: \$75 after eductible 50 after deductil	ole 50% after deductible*		\$40	
Lab and X-ray	\$8	50	20% after d	eductible	Not covered	\$0 in office / \$50 at lab		
Major Diagnostic and Imaging (MRI, CT scan, PET scan)	\$1	50	Office and Freestanding lab: 20% after deductible; Hospital-based: 20%+ per occurrence deductible of \$250 after annual deductible		sed: Not covered	\$100 - (Diagnostic - MRI, CT scan, PET scan)		
Emergency Care								
Emergency Room	\$250 (waive	d if admitted)	\$275 (waived if admitted)		\$275 (waived if admitted)	\$175 (waived if admitted)		
Emergency Transportation (ground)	\$	0	20% af	ter deductible	20% after deductible	\$0		
Other Care								
Mental Health Visit (office visit)	\$2	25	\$75 after deductible		50% after deductible*	\$25		
Applied Behavioral Analysis (office visit)	\$(	35	\$75 after deductible		50% after deductible*		\$25	
Mental Health Visit (inpatient)	\$150 per day (up to \$750 per admission)		20% after deductible		50% after deductible*	\$150 per day (up to \$450 per admission)		
Surgery — Outpatient	Freestanding Hospital-based	facility: \$150 d facility: \$300	Freestanding facility: 20% after deductible Hospital-based facility: 20% after per occurrence deductible of \$250 and annual deductible		Freestanding facility: 50% after deductible* Hospital-based facility: 50% after per occurrence deductible of \$250 and annual deductible*	Freestanding facility: \$100 Hospital-based facility: \$200		
Hospital — Inpatient Stay	\$150 per day ( admi:		20% after deductible		50% after deductible*	\$150 per day (up to \$450 per admission)		
Physician Fees for Surgical and Medical Services		: \$25 ist: \$35	PCP: \$25 after deductible Non-Premium: \$75 after deductible Premium 1: \$50 after deductible		50% after deductible*	PCP: \$25 copayment; \$0 copayment for children under 18, Specialist: \$40		
PHARMACY COPAYS								
Prescription Type	Retail up to 30-day supply	Specialty Pharmacy up to 30-day supply	Retail up to 30-day supply	Specialty Pharma up to 30-day supply	Out-of- Network	Retail up to 30-day supply	Specialty Pharmac up to 30-day supply	
Tier Level 1	\$10	\$10	\$10	\$10	Not covered	\$5	\$5	
Tier Level 2	\$40	\$150	\$35	\$150	Not covered	\$40	\$150	
Tier Level 3	\$85	\$350	\$70	\$350	Not covered	\$75	\$350	
Tier Level 4	\$175	\$500	\$120	\$500	Not covered	\$120	\$500	
DEDUCTIBLES AND OUT-OF-POCKET LIMITS								
	Net	vork	Netwo	ork	Out-of-Network	N	letwork	
Annual Deductible Amounts: The amount of health costs you're responsible for before the plan starts sharing costs.	Self Plus	: \$0 One: \$0 Family: \$0	Self: \$500 Self Plus One: \$1,000 Self and Family: Self		Self: \$1,000 Self Plus One: \$2,000 Self and Family: \$2,000	elf Plus One: \$2,000 Self Plus Or		
Out-of-Pocket Limits: The total amount of health costs you're responsible for before your portion of the coinsurance changes.	Self: \$ Self Plus Or Self and Fan	ne: \$10,000	\$1,000 Self: \$3,000 Self Plus One: \$6,000 Self and Engile: Self		Self: \$6,000 Self Plus One: \$12,000 elf and Family: \$12,000	Self: \$5,000 Self Plus One: \$10,000 Self and Family: \$10,000		



HEALTH PLAN DETAILS	CHOICE PLUS HDHP WITH HSA (V4)		CHOICE PRIMARY (EAST Y8) Open Access		CHOICE PLUS PRIMARY (EAST AS) Open Access			
Plan Type	Open Access							
MEDICAL COPAYS AND COINSURANCE								
Doctors and Specialists	Netw	ork	Out-of- Network		Network	Network		Out-of- Network
Preventive Care Visit	\$0	)	Not covered	\$0; not subject	to deductible	\$0; not subject to deductible	No	ot covered
Primary Care Visit (illness or injury)	\$15 after d	eductible	30% after deductible*	\$0; not subject	to deductible	\$0; not subject to deductible		0% after eductible*
Virtual Visit (online doctor)	\$5 after de	eductible	Not covered	\$0; not subject	to deductible	\$0; not subject to deductible	No	ot covered
Urgent Care Visit	\$35 after d	eductible	30% after deductible*	\$50; not subject	to deductible	\$50; not subject to deductible		0% after eductible*
Specialist Visit	\$30 after d	eductible	30% after deductible*	\$60; not subject	to deductible	\$60; not subject to deductible		0% after eductible*
Lab and X-ray	\$50 after d	eductible	Not covered	20% after d	eductible	20% after deductible	No	ot covered
Major Diagnostic and Imaging (MRI, CT scan, PET scan)	\$150 after o	deductible	Not covered	20% after d	eductible	20% after deductible	No	ot covered
Emergency Care								
Emergency Room	\$200 after 0	deductible	30% after deductible*	20% after d (waived if a		20% after deductible (waived if admitted)	40% after deductible* (waived if admitted)	
Emergency Transportation (ground)	\$0	)	30% after deductible*	20% after deductible		20% after deductible	40% after deductible*	
Other Care								
Mental Health Visit (office visit)	Health Visit (office visit) \$30 after deductible		30% after deductible*	\$0		20%	40% after deductible*	
Applied Behavioral Analysis (office visit)	\$30 after deductible		30% after deductible*	\$0		\$60	40% after deductible*	
Mental Health Visit (inpatient)	\$500 per admission after deductible		30% after deductible*	20% after deductible		20% after deductible		-0% after eductible*
Surgery — Outpatient	\$250 after deductible		30% after deductible*	20% after d	after deductible 20% after deductible		40% after deductible*	
Hospital — Inpatient Stay	\$500 per admission after deductible		30% after deductible*	20% after d	eductible	20% after deductible		
Physician Fees for Surgical and Medical Services	PCP: \$1 deduction Specialist: deduction	tible \$30 after	30% after deductible*	20% after d	eductible	20% after deductible		10% after eductible*
PHARMACY COPAYS								
Prescription Type	Retail up to 30-day supply	Specialty Pharmacy up to 30-da supply		Retail up to 30-day supply	Specialty Pharmacy up to 30-day supply	<b>Retail</b> up to 30-day supply	Specialty Pharmacy up to 30-day supply	Out-of- Network
Tier Level 1	\$10	\$10	Not covered	\$5	\$5	\$5	\$5	Not covered
Tier Level 2	\$40	\$150	Not covered	\$50	\$150	\$50	\$150	Not covered
Tier Level 3	\$85	\$350	Not covered	\$100	\$350	\$100	\$350	Not covered
Tier Level 4	\$175	\$500	Not covered	\$150	\$500	\$150	\$500	Not covered
DEDUCTIBLES AND OUT-OF-POCKET LIMITS								
	Network	(	Out-of-Network	Netwo	ork	Network	Out	-of-Network
Annual Deductible Amounts: The amount of health costs you're responsible for before the plan starts sharing costs. UnitedHealthcare contributes \$750 self only, \$1,500 self plus one or self plus family, to Health Savings Account.	Self: \$1,5 Self Plus C \$3,000 Self and Fa \$3,000	One: ) mily:	Self: \$2,500 Self Plus One: \$5,000 Self and Family: \$5,000	Medic Self: \$ Self Plus On Self and Fam Prescription— Self: \$ Self Plus On Self and Far	500 e: \$1,000 illy: \$1,000 <b>-Tier 3 &amp; 4:</b> 250 ne: \$500	Medical: Self: \$500 Self Plus One: \$1,000 Self and Family: \$1,000 Prescription— Tier 3 & 4: Self: \$250 Self Plus One: \$500 Self and Family: \$500	Self Plu Self and Pres Ti Self Plu	Medical: If: \$3,000 s One: \$6,000 Family: \$6,000 scription— er 3 & 4: elf: \$250 us One: \$500 d Family: \$500
Out-of-Pocket Limits: The total amount of health costs you're responsible for before your portion of the coinsurance changes.	Self: \$4,0 Self Plus 0 \$6,850 Self and Fa \$6,850	One: ) .mily:	Self: \$6,850 Self Plus One: \$10,000 Self and Family: \$10,000	Medical: Self: \$7,350 Self Plus One: \$14,700 Self and Family: \$14,700		Medical: Self: \$7,350 Self Plus One: \$14,700 Self and Family: \$14,700	N Sel Self Plus	Medical: f: \$15,000 s One: \$30,000 Family: \$30,000

Age appropriate preventive care services are covered at 100% when received in the plan network. This information does not replace your official health plan documents. Please see your official health plan documents for all coverage details, which includes limitations and exclusions.



<sup>\*</sup>Of allowable charges and any difference between allowed and billed amount.

# Step 2: Review your dental benefits

#### PREVENTIVE DENTAL PPO\* PLAN\*\*

You can see any licensed dentist. Just present your PPO dental ID card to access benefits.

What it offers:	What you'll pay:
Deductible	\$0
Annual maximum	\$500 per person per year
Oral exam,*** prophylaxis (cleaning),*** X-rays and sealants†	\$0 (100% for covered services)

For dental coverage above and beyond what your health plan offers, explore the FEDVIP dental plans at uhcfeds.com.

### Additionally, for the MD-IPA (JP) plan:

#### **DENTAL DISCOUNT PLAN\*\***

No claim forms, no waiting periods, no deductible. Present your health plan ID card to access benefits.

What it includes:	Applicable discounts:		
Non-cosmetic dental procedures	25%–30%		
Cosmetic dental procedures	10%–15%		

#### **ADDITIONAL PREVENTIVE DENTAL PPO\* PLAN**

You can see any licensed dentist. Just present your PPO dental ID card to access benefits.

What it offers: What you'll pay:

Oral exam,\*\*\* prophylaxis (cleaning),\*\*\* X-rays and sealants<sup>†</sup> Amalgam and composite restorations (fillings)

0/40% network/40% out of network<sup>†</sup> for MD-IPA plan

Visit **uhcfeds.com** to download dental plan documents and find participating dentists near you.

VISION						
	Preferred Provider (Walmart, Sam's Club, MyEyeDr)	Participating Provider	Out-of-Network			
Eyeglasses (every 24 months)	\$25 copayment	\$40 copayment	See allowances below			
Frames	\$130 frame allowance	\$130 frame allowance	\$45 allowance			
Lenses (every 24 months)	Single vision, lined bifocal or trifocal, and lenticular covered in full	Single vision, lined bifocal or trifocal, and lenticular covered in full	Single vision: \$40 Bifocal: \$60 Trifocal: \$80 Lenticular: \$80			
Contact lenses (in lieu of eyeglasses)	\$125 allowance	\$125 allowance	\$125 allowance			

<sup>†</sup> Available to children under the age of 16.



<sup>\*</sup> PPO = Preferred Provider Organization.

<sup>\*\*</sup> Non-FEHB benefit.

<sup>\*\*\*</sup> Limited to 2 times per consecutive 12 months.

# Step 3: Enroll

Once you've chosen the plan that fits you and your family's needs, you're ready to enroll. You'll need the enrollment code from the chart below. Some plans are available in additional locations. Visit uhcfeds.com for more information on the plans available in your area.

ENROLLMENT TYPE	ENROLLMENT CODE	POSTAL AND NON-POSTAL (BIWEEKLY)	POSTAL AND NON-POSTAL (MONTHLY)	
	_	Your Share	Your Share	
CHOICE OPEN ACCES	SS (LR) WASHINGTON,	DC / MARYLAND / VIRGINIA / PENNSYLVANIA		
Self Only	LR 1	\$134.60	\$291.63	
Self Plus One	LR 3	\$291.22	\$630.98	
Self and Family	LR 2	\$325.20	\$704.60	
CHOICE PLUS ADVAN	ICED (L9) WASHINGTO	N, DC / MARYLAND / NORTHERN VIRGINIA		
Self Only	L9 1	\$76.59	\$165.94	
Self Plus One	L9 3	\$153.18	\$331.88	
Self and Family	L9 2	\$183.05	\$396.60	
MD-IPA (JP) WASHING	GTON, DC / MARYLAND	) / NORTHERN VIRGINIA		
Self Only	JP 1	\$222.21	\$481.46	
Self Plus One	JP 3	\$387.57	\$839.73	
Self and Family	JP 2	\$735.56	\$1,593.71	
CHOICE PLUS HDHP	WITH HSA (V4) WASHIN	IGTON, DC / MARYLAND / VIRGINIA / PENNSYL	VANIA	
Self Only	V4 1	\$76.36	\$165.45	
Self Plus One	V4 3	\$164.18	\$355.73	
Self and Family	V4 2	\$174.71	\$378.55	
CHOICE PRIMARY (E/	AST Y8) WASHINGTON,	DC / MARYLAND / VIRGINIA / PENNSYLVANIA		
Self Only	Y8 1	\$67.07	\$145.31	
Self Plus One	Y8 3	\$144.20	\$312.43	
Self and Family	Y8 2	\$158.62	\$343.67	
CHOICE PLUS PRIMA	RY (EAST AS) WASHIN	GTON, DC / MARYLAND / VIRGINIA / PENNSYLV	/ANIA	
Self Only	AS 1	\$75.10	\$162.73	
Self Plus One	AS 3	\$161.48	\$349.87	
Self and Family	AS 2	\$177.63 \$384.86		

# Sign up online or on paper

- Visit employeeexpress.gov
  - Postal employees: Visit ewss.usps.gov
- Go to your benefits office and ask for Standard Form (SF) 2809
  - Postal employees: Call PostalEASE at 1-877-477-3273



#### The fine print.

## We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you weren't treated fairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator:

Mail: UnitedHealthcare Civil Rights Grievance P.O. Box 30608, Salt Lake City, UT 84130

Online: UHC\_Civil\_Rights@uhc.com

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. If you need help with your complaint, please call the toll-free member phone number listed on your ID card. You can also file a complaint with the U.S. Dept. of Health and Human Services:

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at:

http://www.hhs.gov/ocr/office/file/index.html.

Phone: Toll-free 1-800-368-1019, 1-800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services,

200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201

We provide free services to help you communicate with us such as letters in others languages or large print. You can also ask for an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan ID card.

ATENCIÓN: Si habla español (**Spanish**), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

請注意:如果您說中文 (**Chinese**),我們免費為您提供語言協助服務。請撥 打會員卡所列的免付費會員電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (**Vietnamese**), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ở mặt sau thẻ hội viên của quý vị.

알림: 한국어(**Korean**)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 신분증 카드에 기재된 무료 회원 전화번호로 문의하십시오.

PAALALA: Kung nagsasalita ka ng Tagalog (**Tagalog**), may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numero ng telepono na nasa iyong identification card.

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является русский (**Russian**). Позвоните по бесплатному номеру телефона, указанному на вашей идентификационной карте.

ATANSYON: Si w pale Kreyòl ayisyen (**Haitian Creole**), ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki sou kat idantifikasyon w.

ATTENTION : Si vous parlez français (**French**), des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro de téléphone gratuit figurant sur votre carte d'identification.

UWAGA: Jeżeli mówisz po polsku (**Polish**), udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer telefonu podany na karcie identyfikacyjnej.

ATENÇÃO: Se você fala português (**Portuguese**), contate o serviço de assistência de idiomas gratuito. Ligue gratuitamente para o número encontrado no seu cartão de identificação.ACHTUNG: Falls Sie Deutsch

(**German**) sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die gebührenfreie Rufnummer auf der Rückseite Ihres Mitgliedsausweises an.

توجه: اگر زبان شما فارسی (**Farsi**) است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد. لطفا با شماره تلفن رایگانی که روی کارت شناسایی شما قید شده تماس بگیرید.

ध्यान दें: यदि आप हिंदी (Hindi) बोलते है, आपको भाषा सहायता सेबाएं, नि:शुल्क उपलब्ध हैं। कृपया अपने पहचान पत्र पर सूचीबद्ध टोल-फ्री फोन नंबर पर कॉल करें।

DÍÍ BAA'ÁKONÍNÍZIN: Diné (**Navajo**) bizaad bee yániłti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí ninaaltsoos nitl'izí bee nééhozinígíí bine'dęę' t'áá jíík'ehgo béésh bee hane'í biká'ígíí bee hodíilnih.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates.

The UnitedHealthcare plan with Health Savings Account (HSA) is a high deductible health plan (HDHP) that is designed to comply with IRS requirements so eligible enrollees may open a Health Savings Account (HSA) through Optum Bank, Member of FDIC. The HSA refers only and specifically to the Health Savings Account that is provided in conjunction with a particular bank, such as Optum Bank, and not to the associated HDHP.

Member phone number services should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through the member phone number service is for informational purposes only and provided as part of your health plan. Wellness nurses, coaches and other representatives cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Member phone number services are not an insurance program and may be discontinued at any time.

The health care reform law requires the coverage of certain preventive services, based on your age, gender and other health factors, with no cost-sharing. The preventive care services covered are those preventive services specified in the health care reform law. UnitedHealthcare also covers other routine services, which may require a copayment, coinsurance or deductible. Always refer to your plan documents for your specific coverage.

Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Real Appeal is a voluntary weight loss program that is offered to eligible participants as part of their benefit plan. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical and/or nutritional advice. Participants should consult an appropriate health care professional to determine what may be right for them. Any items/tools that are provided may be taxable and participants should consult an appropriate tax professional to determine any tax obligations they may have from receiving items/tools under the program.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

All trademarks are the property of their respective owners.



Recognized as the sixth most Military Friendly® Employer in the nation.

This document includes general information about your medical benefit plan. This summary is not a plan document under which the plan is maintained and administered. Any discrepancies between this information and your plan documents will be governed by the plan documents. The benefits described in this document are subject to change at any time.

24/7 Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

United Healthcare